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43 New Scotland Avenue, Albany, New York 12208-3478

To Whom It May Concern,

There is no one I could recommend more highly than Jennifer. Jenn possesses all the qualities that make a good leader, which she uses daily while managing two floors. She is respectful with her peers, her employees, and her superiors in all aspects of her job, and does everything she can to fight for what is right for the patients and for her staff. Jenn is one of the strongest advocates I know and is willing to really stick up for her staff when she feels something is not right. She takes the time to listen to everyone's point of view and does an excellent job of looking at the bigger picture when making decisions.

Jenn is determined to operate with as much transparency as possible, to ensure that everyone is aware of what is going on – even when it is not always the greatest news. This carries over into how she communicates with patients as well, making sure that they are kept informed of every aspect of their care. She is easy to talk to, and never makes anyone feel inferior for asking seemingly simple questions. Jenn has put her heart and soul into the vascular surgery units, and they would not run as well as they do today without her never-ending efforts.

I cannot thank Jenn enough for everything she has done for me, both personally and professionally. She is an excellent manager, who genuinely cares about her units. I would recommend her without hesitation.

Sincerely,

Danielle Navarette